

## Appendix G: Service Definitions

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**ADULT DAY CARE** - Provides planned care for dependent adults in a supervised, protective; congregate setting during some portion of a day.

**ALZHEIMER'S DIAGNOSTIC SERVICES** - Provides a comprehensive medical and social evaluation for patients 60 years of age, or older, with suspected dementia.

**ASSISTIVE TECHNOLOGY FOR INDEPENDENT LIVING** - The Assistive Technology for Independent Living (AT for IL) Program provides home and/or vehicle modifications, and various kinds of medical and assistive technology equipment, which can help a person live more independently. Eligible individuals must have a disability that causes a substantial functional limitation, and lack other resources to meet their needs.

**AUTISM THERAPY SERVICES** - For children age 0-19, financial assistance for home-based behavioral intervention is available. Services supported by peer-reviewed clinical evidence are funded, and families are provided a monthly allowance to fund needed services. Beginning January 2011, state law requires many health insurance plans to also fund Autism therapy.

**CAREGIVER SUPPORTIVE SERVICES** - Provides education and supportive services for frail older adults, families and professionals caring for elderly adults in their own homes. The intent is to prevent excessive disability in the elderly client and reduce stress-related problems in the caregiver. This service directly targets problems that cause families to seek costly residential placement. The service promotes the maintenance of elderly Nevadans in their homes while maximizing the quality of life for both the senior and the caregiver.

**CASE MANAGEMENT-ELDER PROTECTIVE SERVICES** - A process by which victim needs and services are identified by the Division for Aging Services, Elder Protective Services (EPS) staff during the course of an investigation. The Case Management provider is to ensure that those identified needs are managed and that the care is coordinated and monitored to promote client safety and well being.

**CASE MANAGEMENT** - A process by which client needs are identified, and services to meet those needs are located, coordinated, and monitored.

**EMERGENCY SERVICES** - Provides emergency services, including but not limited to a rental or mortgage payment, utility hook-up, monthly utility bill payments, food, medical care, prescription medication, transportation and/or other services deemed essential to the health and well being of a senior citizen.

**DEAF AND HARD OF HEARING ADVOCACY** - Advocacy is provided to people who are deaf, hard of hearing or speech impaired and who need help accessing public assistance or social service programs. Nevadans who have a communication disability and need assistance to access medical, educational, vocational, Social Security or other services are eligible.

**FINANCIAL LOANS** - Financial loans are available for the purchase of assistive devices, such as medical equipment, home modifications or vehicle modifications, which make it easier to live with a disability. The loans tend to have greater flexibility and lower interest rates than standard bank loans. Individuals who have a disability which requires an assistive device for improved functioning or independence are eligible. Applicants generally need good, but not necessarily great, credit and the ability to repay their loan.

**FOOD PANTRY** - Provides emergency food supplies (non-perishable food items) to seniors on a monthly basis.

**FOSTER GRANDPARENT PROGRAM** - Enables low-income seniors to participate in community services designed to help reduce the physical, mental or emotional problems of children with special or exceptional needs. (not funded at this time)

**GERIATRIC HEALTH AND WELLNESS** - Provides individuals 60 and over access to a comprehensive health/medical screening or assessment. Other services that may be provided include primary health care, dental care, mental health care, health education and wellness services, geriatric care management, medication management, and Internet health services. *Patients with suspected dementia may also access a comprehensive social evaluation.*

**HOME SERVICES AND VEHICLE MODIFICATIONS** - Provides one or more of the following home services: home safety evaluations, home safety training, home and/or vehicle accommodation/modifications, activities of daily living aides or equipment, home maintenance, home repair assistance or home chore services to people 60 years and older, who are at risk of injury and/or decreased ability to remain in their residences.

**HOMEMAKER SERVICES** - Provides housekeeping and personal care assistance to seniors who are unable to perform self-care.

**INFORMATION, ASSISTANCE AND ADVOCACY** - Provides information, assistance and advocacy assistance to seniors in accessing needed services, medical appointment, errands, social activities, program and benefits. The service includes indirect and direct representation of clients to obtain needed services and benefits. This service also may provide transportation services to seniors to enable access to a variety of activities.

In addition, counseling on Medicare, Medicaid, Long Term Care and related topics by programs funded under the State Health Insurance Assistance Program (SHIP) program model may be provided to anyone as requested.

**LEGAL ASSISTANCE** - Service provides assistance, consultation and representation in legal matters to maintain or improve the quality of life of older persons.

**MEDICAL NUTRITION THERAPY** - service begins by screening of referred seniors to determine if the seniors are nutritionally “at risk.” Once seniors are identified as “at risk,” a nutritional assessment is conducted to ascertain if counseling/education, additional meals, nutrition supplements and/or case management may be required.

**NATIONAL FAMILY CAREGIVER SUPPORT PROGRAM (TITLE III E)** - Target group for Title III-E services are informal caregivers of any age and grandparents or other relatives 60 years of age or older caring for a child 18 years of age or younger.

**NUTRITION SERVICES** - Provide meals to congregate and/or home-delivered meal participants.

**PERSONAL EMERGENCY RESPONSE SYSTEM** - Enables individuals to summon assistance in an emergency by pressing the alert button on a personal transmitter (worn on the wrist or around the neck). The transmitter alerts a monitoring station that assistance is needed. This service is provided in an effort to maintain the independence of persons 60 years of age and older who are homebound and live alone.

**REPRESENTATIVE PAYEE SERVICE** - Provides money management and supportive community case management for seniors, age 60 and over, who are unable to receive and manage their own funds and have no other suitable person to act on their behalf. Services include managing the monthly income of qualifying seniors who need assistance in paying bills and maintaining a personal budget based on comprehensive client assessment and regular monitoring of his or her status, plus case coordination with case managers from other agencies.

**RESPIRE AND SUPPORTIVE SERVICES** - Service recruits persons 50 years of age or older interested in providing in-home non- medical respite services to caregivers of senior citizens who are 60 years or older. Grantees are required to screen potential respite workers through an application process that includes a criminal background check. Caregivers are required to complete a registration application. This program is responsible for hiring and training the respite worker, establishing a respite schedule, and monitoring service.

**SENIOR COMPANION SERVICES** - Provides supportive companionship services in an effort to maintain the independence of persons 60 years of age and older who are homebound and dependent on a caregiver for support.

**TELECOMMUNICATIONS RELAY SERVICES** - Relay services, over the Internet and telephone system, enable people with communication disabilities to talk with standard telephone users, via a relay operator. The program also offers free telecommunications equipment (like TTYs and amplified phones), as well as training in the use of relay services and related equipment. Relay Nevada can be accessed by anyone needing to communicate with someone who has a speech or hearing disability, by dialing 711 from anywhere in Nevada. Any person with a documented communication disability is eligible to receive free or discounted communications equipment by calling (775) 355-8994 V/TTY in Northern Nevada or (702) 363-3323 V/TTY in Southern Nevada.

**TELEPHONE REASSURANCE** - Provides telephone reassurance to seniors. The scheduled telephone contact provides the senior with a means to ensure their safety and prevent them from becoming isolated.

**TRANSPORTATION SERVICES** - Provides safe transportation for access to services such as: nutrition, medical services, social services, adult day care, shopping and socialization.

**TRAUMATIC BRAIN INJURY REHABILITATION** - Comprehensive, post-acute rehabilitation and family support is available for those who have suffered a brain injury. Applicants typically need a payer source (Medicaid, health insurance, etc.) to fund their services, but some free assistance is available on a limited basis.

**VOLUNTEER CARE** - Provides volunteer supportive and assistive services to seniors 60 years of age and older in their own homes to help maintain their independence. Individuals needing services are typically alone and frail, chronically ill, homebound, and/or dependent on a primary caregiver.

**VOUCHER SERVICES** - A voucher service program subsidizes the cost of an essential service provided to an individual 60 years or older, or the eligible age defined by the funding source.